

## **State Authorization of Online Learning and Complaint Resolution**

### **Overview**

In the fall of 2010, the U.S. Department of Education announced new rules around program integrity requiring all institutions of higher education programs to be able to document compliance with state laws in all states where they offer distance or correspondence education.

Maryland University of Integrative Health (MUIH) is working in cooperation with state agencies throughout the country to evaluate and comply with state authorization regulations.

Due to the higher education regulation changes, MUIH has some restrictions in regard to its online programs in select states. Please contact our Admissions Office for details: [admissions@muih.edu](mailto:admissions@muih.edu) or 410-888-9048.

### **Complaint Resolution**

In compliance with the new regulations, an institution offering distance education must provide enrolled and prospective students with contact information for filing complaints with its accrediting agency and with the appropriate state agency for handling complaints in the student's state.

### **Maryland University of Integrative Health**

MUIH aims to resolve all student complaints in a fair and expedient manner. Students wishing to file a formal complaint may seek resolution through the Office of Academic Affairs: [academicaffairs@muih.edu](mailto:academicaffairs@muih.edu)

### **MUIH Accreditation**

Maryland University of Integrative Health is regionally accredited by the Middle States Commission on Higher Education. [Click here to learn more about filing a complaint with MSCHE.](#)

### **Complaint Resolution Contacts by State**

In compliance with Federal Department of Education regulations, [click here](#) for information about filing consumer complaints in the states in which MUIH offers distance education programs.

If you need additional assistance in locating state complaint procedures, please contact Louise Gussin, JD, MDE, Vice President for Administration and General Counsel, 410-888-9048 ext. 6618 or [lgussin@muih.edu](mailto:lgussin@muih.edu)