



Maryland University of Integrative Health
Academic Policy and Procedures

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Subject: Request, Approval, and Contract for Grade of Incomplete in Clinic Courses

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1. Purpose

This policy provides guidelines and procedures for requesting, approving, and resolving the Grade of Incomplete for all Maryland University of Integrative Health (MUIH) clinical courses.

2. Policy

The grade of Incomplete ("I") in clinical courses is reserved for exceptional circumstances. When illness, an accident, a family emergency, or another extraordinary life challenge makes it impossible for a student to complete the course requirements, the student may request a grade of "I" from the faculty member for a course in which the student is enrolled. Faculty should receive the [Request for Incomplete Grade Form](#) as soon as possible after the qualifying event. The form must be submitted before the last day of the course.

To be eligible for an "I" grade, the student must have satisfactorily completed and passed at least 60% of a courses' clinic/patient visit requirements. The faculty member will determine if the student has met an acceptable threshold for the clinical course in order to qualify for an "I" grade. Each faculty member will thoughtfully review the request, keeping in mind the circumstances for which an "I" grade is appropriate. The faculty member is not required to offer the "I" grade.

In the [Request for Incomplete Grade Form](#), the faculty member will detail specific clinic requirements to be completed. The faculty will also set a deadline for completion of all clinic requirements. This date can be up to, but no later than, 90 days after the last day of the course. Once the student receives an "I" grade, they must arrange to fulfill all the terms of the Incomplete Grade Request with their faculty.

Note: This policy does not apply to non-clinical courses. See [Policy 6040 Request, Approval, and Contract for Grade of Incomplete](#) for more details.

2.1 AOM790 and ACP790 Series

In order to be eligible for an Incomplete Grade, students enrolled in the AOM790 or ACP790 series must fulfill the following requirements:

- Students must have satisfactorily completed at least 50% of the clinic/patient visit requirements of the course.
- Incompletes issued in trimester 9 of the program are required to be resolved within trimester 10 or 11 of the program.
- Students who have not resolved the Incomplete Grade by the end of trimester 11 will be issued the grade of Fail ("F"). To complete their program and clinical requirements, students will be required to reenroll in AOM790 or ACP790 and pay all tuition and fees.
- Incompletes issued in trimester 11 of the program must be resolved in trimesters 12-15 of the program.

3. Procedures

A student who wishes to request a grade of Incomplete ("I") must submit the [Request for Incomplete Grade Form](#) and follow these steps:

1. Complete Sections I and II of the [Request for Incomplete Grade Form](#), providing a detailed reason for the request. In most cases, supporting documentation (ex: medical, military orders, etc.) that verifies the reason for the request must accompany the form. Submit this form as well as any documentation to the faculty member for the course in which the Incomplete Grade is being requested.
2. The faculty member will review the request and the documentation. If the request is denied, the faculty member will notify the student within one week. If the request is approved, the faculty member will complete Section III of the Incomplete Grade Request and return a copy to the student and the Registrar's office at registrar@muih.edu. The form will not be accepted from the student.
3. Upon completion of the required coursework, or the expiration of the agreed upon time frame in the Contract, the faculty member will change the student's grade in the Data Portal.
4. If the terms of the Contract are met, the faculty member will convert the "I" grade to a "P" grade. If the terms are not met, the faculty member will convert the "I" grade to an "F" grade. Faculty will have 15 days after the deadline of the Contract to convert these grades in the Data Portal.

The details of this full process will be made available to the student's Academic Advisor in order to provide additional support and monitor the progress of the Contract.

4. References

Policy 6040 Request, Approval, and Contract for Grade of Incomplete,
<https://muih.edu/academics/office-of-the-registrar/student-policies/>

Request for Incomplete Grade Form,
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5. Approval and Revisions

Approved August 22, 2018 by Provost & Vice-President Academic & Student Affairs, Christina Sax, Ph.D.

- Note: This policy replaces the former "Request, Approval and Contract for Grade of Incomplete (I)" Standards and Practices, which was last reviewed in February 2016. A copy of "Request, Approval and Contract for Grade of Incomplete (I)" is available from the Office of the President.
- Revision 1

Added ACP790 Series to Section 2.1 and updated name of forms throughout document.

Approved February 27, 2020, by Provost & Vice-President Academic & Student Affairs, Christina Sax, Ph.D.